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CPUC REMINDS CONSUMERS:

DON'T LET RENTING A LIMO DRIVE YOU CRAZY

Planning to surprise that special someone with a limousine ride to a romantic birthday or wedding anniversary dinner? Don't let the details and cost of renting a limousine surprise you. To ensure that your limousine rental experience for any special occasion is a smooth one, the California Public Utilities Commission (CPUC) offers the following tips to help keep **you** in the driver's seat:

- ◆ **Shop around** to find the limousine company that best suits your needs. Remember that limousine companies cannot advertise without a CPUC permit, and that permit number must be in the ad.
- ◆ To check the company's status, call the CPUC at 1-800-877-8867 to verify that it has the following:
 - license
 - insurance
 - CPUC permit number (TCP-XXX)
- ◆ Although not required, it's a good idea to have a **written agreement** of the terms, e.g. cost, any deposit required, refund and driver tip policy, pick up/drop off times and length of rental time, arrival and departure locations, how you call for your limo if you need it before the pick up time, the type of limo you want, all of the services you expect, and what the limo company expects of you.
- ◆ Obtain and keep all receipts of any payment to the vendor.
- ◆ Double-check with the vendor the details of the contract at least 24 hours before the date of rental.